



# CARING FOR PEOPLE

PROVEN IMPACT, EXPERTISE, AND PARTNERSHIPS:  
FIVE DECADES STRONG



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## WHERE WE ARE TODAY



**Classic LifeCare** is one of the longest-standing home care agencies in Western Canada, **supporting individuals in BC and Alberta for more than 50 years.** Our mission-driven work throughout those five decades has opened doors to new opportunities, learning and expanded our ability to impact the lives of a growing number of diverse clients.

We continue to thrive in the home care space with a passion to impact our communities - one individual at a time. This service evaluation demonstrates how Classic LifeCare's years of experience, partnership mindset and diverse expertise can benefit a growing range of clients and funders.

### 1 50 Years of Steady Growth

From humble roots in Vancouver in 1974, Classic LifeCare has stood the test of time

### 2 Proven Partnerships

Classic LifeCare is a trusted home care provider for diverse funders across BC and Alberta

### 3 Diversified Expertise

Beyond traditional home care, Classic LifeCare offers expertise in specific client populations, including pediatrics



# 1

## 50 YEARS OF STEADY GROWTH

Classic LifeCare began in 1974 as a nanny agency. As more and more women entered the workforce and needed support for their aging parents, Classic evolved into a home care provider. Originally known as Classic Caregivers, the company eventually became Classic LifeCare, reflecting its broader mission of providing care at every stage of life.

Over the years, Classic has grown through key milestones, strategic expansions, and an unwavering dedication to quality care. A pivotal moment came in 1998 when John Sherwood took over the business after his mother, Janet Sherwood - Classic's founder - fell ill. His leadership ensured the culture of exceptional care Jan built continued to thrive.

The company expanded to Alberta in 2005, and nearly a decade later, it established a strong focus on pediatric care. Today, Classic LifeCare is one of Vancouver's longest-standing home care agencies, with locations in Vancouver, and Prince George in BC as well as Calgary in Alberta. Serving clients of all ages, from pediatrics to geriatrics and everyone in between, Classic remains committed to delivering care that feels like family.

<h3>1974</h3>	Nanny Agency Classic Personnel Begins, founded by Janet Sherwood	
<h3>1980s</h3>	Home Care Service Begins and the company is rebranded as 'Classic Caregivers'	
<h3>1994</h3>	Classic's affiliated company CONNECT communities begins operating.	
<h3>2005</h3>	Classic expands to Alberta.	
<h3>2013</h3>	Classic secures their first Pediatric Home Care contract in Calgary.	
<h3>2014</h3>	Classic LifeCare is proud to be among the select homecare organizations in Canada to earn Accreditation Canada status.	
<h3>2016</h3>	Classic LifeCare expands their services in Comox, BC.	
<h3>2019</h3>	Classic LifeCare further expands to Prince George, BC.	
<h3>2024</h3>	New Contracts with School Boards Secured for Pediatric Care in Alberta.	



# 2 PROVEN PARTNERSHIPS

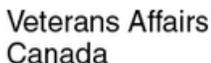
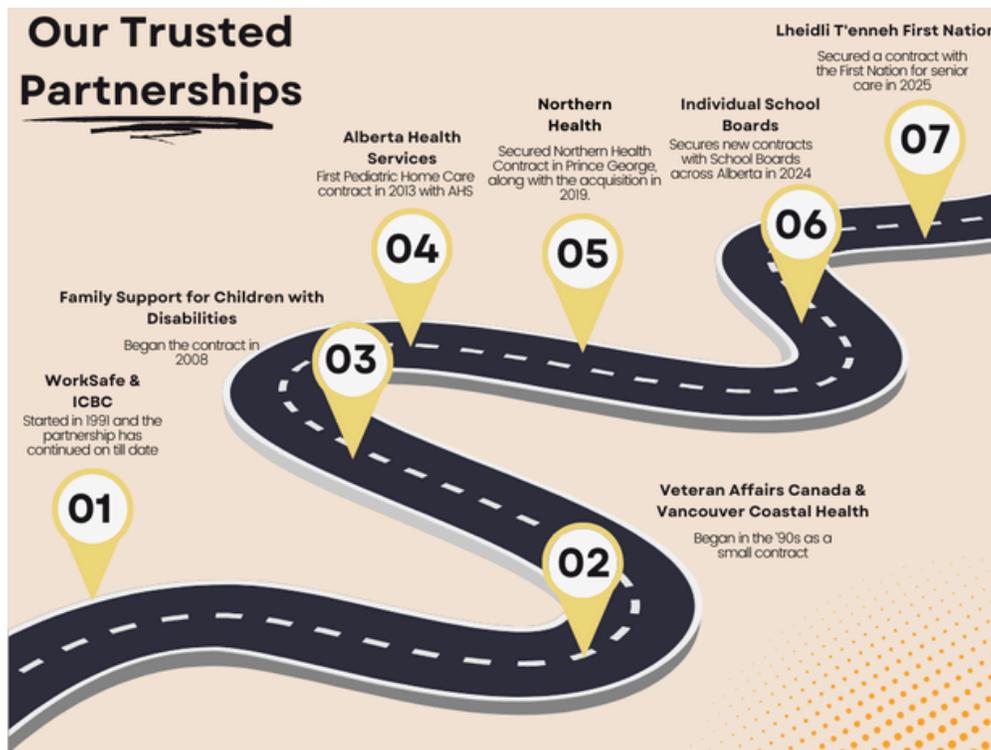
Classic LifeCare is proud to be a trusted partner for funders across British Columbia and Alberta. Our long-standing relationships with organizations like **WorkSafeBC, ICBC, Veteran Affairs Canada, and Vancouver Coastal Health** speak to the reliability, dedication, and heart we bring to every client we serve.

We've been working alongside **WorkSafeBC and ICBC since 1991**, providing care for individuals recovering from workplace and motor vehicle injuries. **Veterans Affairs and Vancouver Coastal Health have trusted us since the 1990s**, reinforcing our commitment to supporting those who have served and the broader community in need of home care. Those relationships with funders span more than 30 years each.

We attribute the longevity and growing list of these funders to Classic's commitment to:

- **Take on complex cases** - challenging situations don't deter us; they inspire us to find solutions.
- **Quality and responsiveness** - we act quickly and efficiently, always with care at the forefront.
- **Client-centered care** - every person we support is treated with dignity and respect.
- **Heart** - because true care goes beyond service; it's about human connection.

As we continue to grow, we remain committed to strengthening these relationships and building new ones - always with the same dedication that has defined us for decades.





# 3 CLASSIC LIFECARE'S LEGACY OF SENIOR CARE: A TRADITION, EVOLVING WITH TIME

For over five decades, Classic LifeCare has been a cornerstone in the delivery of high-quality, client-focused home care for seniors. Originally established to meet the needs of older adults aging at home, **our senior care services remain the foundation of Classic's work** and impact **across British Columbia and Alberta.**

We provide a comprehensive suite of services, from **personal support and companionship to complex medical care and palliative services**, designed to meet the diverse and evolving needs of older adults. Our approach combines clinical expertise with a deep understanding of the human experience of aging, ensuring every individual we support receives care that is both compassionate and effective.

Classic LifeCare is **accredited by Accreditation Canada** and has long-standing contracts with leading health authorities and funders. Our teams are experienced in managing complex cases, coordinating multidisciplinary care, and supporting transitions from hospital to home.

What sets Classic apart is our ability to blend clinical capability with continuity, trust, and community connection—hallmarks of our 50-year legacy in home health care.

As the population continues to age and care needs become increasingly complex, Classic LifeCare remains committed to being a reliable partner in ensuring seniors can safely and confidently remain at home, where their lives and memories reside.

## ***A Classic LifeCare Case: Supporting a Cross-Country Medical Journey***

Classic LifeCare recently supported a cross-country medical journey for a 9-month-old with complex needs, his toddler sister, and their grandmother. With care and compassion, our Clinical Nursing Supervisor, Nikki Walsh, accompanied the family from Calgary to New Brunswick, helping manage NG tube feeds and offering steady support during unexpected delays and challenges. Rather than taking over, Nikki empowered the grandmother, offering reassurance and guidance throughout the trip. It was a powerful reminder that great care isn't just clinical—it's personal, human, and built on trust.





# THE HEART OF CLASSIC LIFECARE

At the core of everything we do is a simple yet deeply meaningful **mission: Enriching lives through compassionate care.** This isn't just a statement - it's the driving force behind every visit, every conversation, and every act of care. It's what pushes us to go beyond the basics, to bring warmth, dignity, and humanity into the lives of those we serve.

**Our vision is clear: To be the trusted choice in compassionate home care, where every individual is treated not just as a client, but as a valued member of our family.** This means creating an environment where kindness isn't just a word - it's felt in every interaction.

Bringing this vision to life starts with our core values:

- **Kindness:** We lead with our hearts, ensuring that every moment of care is rooted in integrity and authenticity.
- **Empathy:** We see the person beyond the need, honoring their journey and making every interaction personal and meaningful.
- **Joy:** We believe in creating moments of light and connection, turning small gestures into lasting impacts.
- **Respect:** We uphold every individual's dignity, recognizing and celebrating their uniqueness.
- **Understanding:** We listen-not just to respond, but to truly hear-so we can meet the needs and hopes of those who trust us.



Classic LifeCare is accredited with exemplary standing by Accreditation Canada.

In every home we step into, in every life we touch, our purpose remains the same: *to make life richer, brighter, and more comfortable for those who rely on us.* With kindness in our actions and compassion in our hearts, we are building something bigger than care-***we are creating a legacy of trust, love, and human connection, one client at a time.***





# LIVES TOUCHED

Over 10,000 clients. 50 years. One mission — enriching lives through compassionate care. From newborns with complex medical needs to seniors aging gracefully at home, Classic LifeCare has provided support across generations. Each client represents a story of trust, resilience, and connection — and we're just getting started.

## Lives Touched: Our Legacy in Numbers

1

### 50+ Years in Service

Caring for generations across BC & Alberta

2

### Funded by Trusted Partners

WorkSafeBC, ICBC, VAC, Lheidli First Nation and more.

3

### From Companionship to Palliative Care

Full-spectrum care for all ages



4

### Accredited Excellence

Accredited by Accreditation Canada

5

### Thousands of Stories

Each client a unique journey of trust & support

6

### Family-First Philosophy

Care that feels like home, not just a service

# ADDITIONAL THOUGHTS



"Our family is profoundly grateful for the exceptional care and compassion provided by Classic LifeCare to our grandfather over the past 12 years. The team consistently treated him with dignity, respect, and sincere kindness—making his comfort and well-being their daily priority. Their patience, professionalism, and the genuine relationships they built with him gave us peace of mind and made their care feel like an extension of our family. We will always carry deep appreciation for the meaningful difference they made in his life—and in ours."

**-Kayla, Granddaughter of Previous Homecare client**



I really appreciate being part of a Classic Lifecare team for all these years. Staff is very professional & considered toward their employees . May this organizatin keep making a lasting difference in the world of healthcare for years to come.

**-Sadia Khan, Classic LifeCare Employee for over 6 years**



"With over 20 years at Classic LifeCare, I've seen both challenges and triumphs — and through it all, I've always chosen to focus on the good. Every experience has shaped me into a stronger, more compassionate care provider. What's kept me here is the heart of this organization — the kindness, respect, and genuine care we bring to every client, every day."

**-Divina, Classic LifeCare Employee for 20+ years**



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