

10 QUESTIONS

To Ask a Home Care Provider



Question 1

What services do you offer, and can you adjust them over time?



Question 2

How do you screen and train your Healthcare Workers?



Question 3

How do you create and update care plans?



Question 4

How do you match Healthcare Workers with clients?



Question 5

What happens if our regular Healthcare Worker is unavailable



Question 6

How do you handle emergencies?



Question 7

How will you keep us informed?



Question 8

What are your rates, and what is included?



Question 9

Are you an accredited homecare agency?



Question 10

Is there a minimum number of hours per shift?